The special meeting of the Spokane Public Library Board of Trustees was held on Tuesday, June 30, 2017 at the Downtown Branch of the Library.

Present were:
MEMBERS
Mr. Jim Kershner, Chair of the Board (via Skype)
Ms. Mary Starkey, Vice-chair of the Board
Ms. Lara Hemingway
Mr. Nathan Smith
Mr. Casey Linane-Booey

COUNCIL LIAISON
Karen Stratton, Absent

LIBRARY DIRECTOR
Mr. Andrew Chanse

CALL TO ORDER
The meeting was called to order at 2:07pm by Ms. Starkey.

VISITORS
Rae-Lynn Barden

CHANGES TO THE AGENDA
None

NEW BUSINESS

1. Future Study implementation update
Mr. Chanse presented several handouts that outline what we have completed year to date from the Future Study in 2016. He provided further background as to what the study entailed, the objectives outline and the suggestions for internal processes for the two new Board members. Mr. Chanse stated we have done a great amount of outreach with the community as a result of the Future Study and have been asking what citizens priorities are; he mentioned we were just concluding our Customer Engagement Survey. Ms. Starkey asked what our response rate would be for surveying and Mr. Chanse stated around 25%.

The Board discussed the progress sheet that Mr. Chanse provided and what has been accomplished from Future Study. Mr. Linane-Booey inquired on the internships with local universities to utilize them as social service presence and the partnership with the Airway Heights correctional facility. Mr. Chanse gave an update on where we are in implementation of those ideas and the progress on the single point of service model.
Ms. Hemingway inquired about the cross functional team and/or advisory teams that are listed at length in the report. Mr. Chanse stated we created ‘solution teams’ instead that utilize the same model listed in the report.

Mr. Chanse introduced the ‘Vision 2025’ document which outlines the values, mission, priorities and strategic directions. Mr. Chanse asked for the trustees to provide feedback on the document. Ms. Starkey asked how we are determining what business services we provide to the community and how we coordinate with other groups on what we provide. Mr. Chanse stated we are developing the metrics of how we measure our assistance and are working closely with Greater Spokane Incorporated, Inland Northwest Business Alliance and WorkSource. Mr. Smith thinks the amount of work we have done is great and how it demonstrates our commitment to building the vision.

2. Action Development Plan
Mr. Chanse spoke to the Board about next steps for the library system to consider a bond measure in the next few years. Mr. Kershner stated we need to conduct more outreach to the public with the next level of detail for further bond discussions.

PUBLIC COMMENT
None

ADJOURNMENT
The meeting adjourned at 3:56pm.

Secretary

Chairman, Board of Trustees Date 8/17/2017